

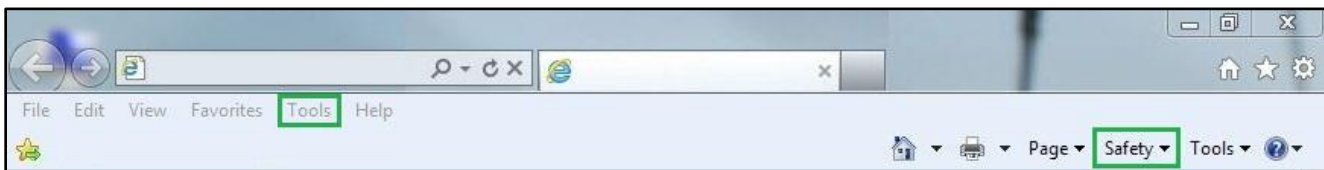
Clearing Browser Cache

Clearing your internet browser's cache is an effective way to improve your internet browsing experience and to resolve a range of browsing problems. Browsers store web pages, images, and downloaded content as a "cache" to make internet browsing seem faster. A build-up of these files over time can degrade browsing performance and cause you to see outdated information on web pages. This guide provides instructions on how to clear the cache for all browsers that are currently supported by Paragon.

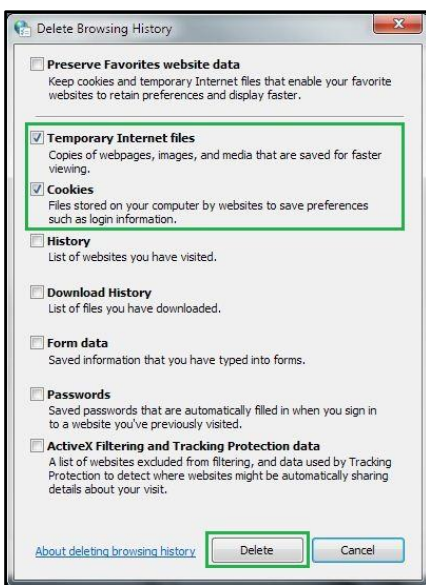
Internet Explorer 8 / 9

Step 1: Open your Internet Explorer browser.

Step 2: Click **Tools > Delete Browsing History** or click **Safety > Delete Browsing History**. If you do not see the **Tools** menu as shown below, tap the **Alt** key on your keyboard to reveal this menu in Internet Explorer.



Step 3: Check the boxes for **Temporary Internet Files** and **Cookies**. Un-check all other boxes, in particular, make sure that **Preserve Favorites website data** is NOT checked.

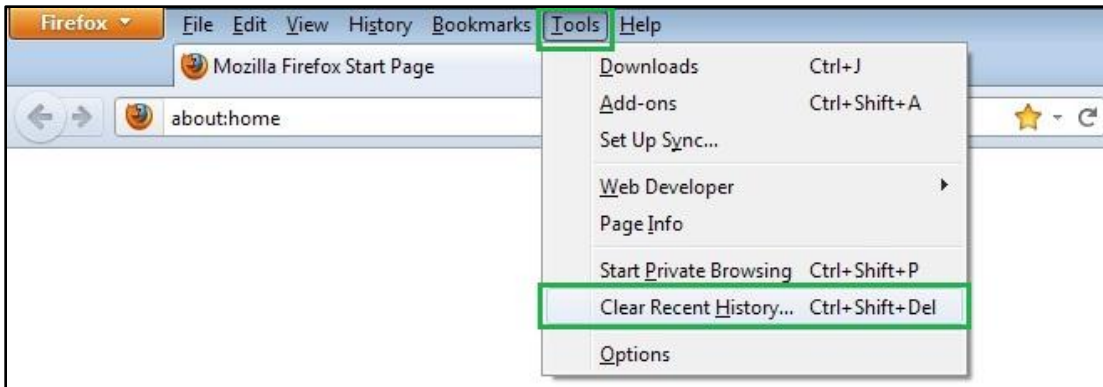


Step 4: Click **Delete** to clear the Internet Explorer cache.

Firefox 4 +

Step 1: Open your Firefox browser.

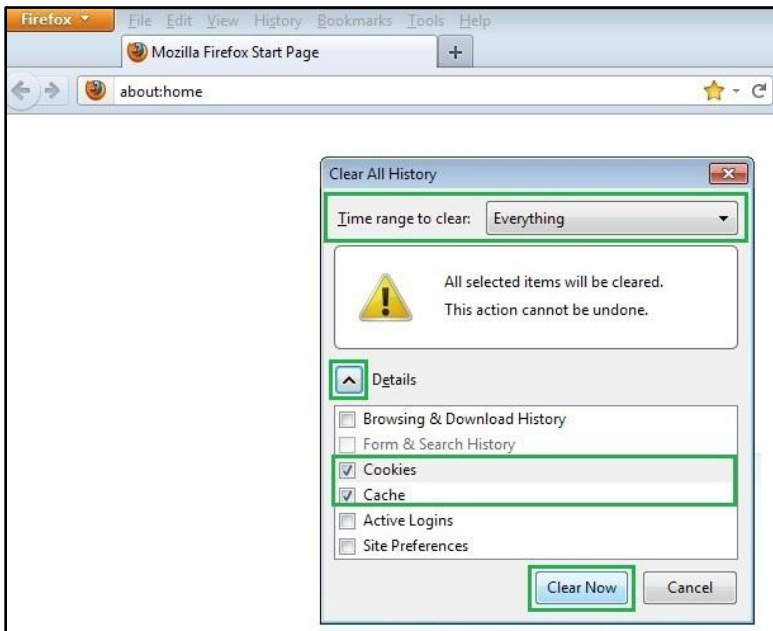
Step 2: Click **Tools > Clear Recent History**. If you do not see the **Tools** menu as shown below, tap the **Alt** key on your keyboard to reveal this menu in Firefox.



Step 3: Change the option “*Time range to clear*” to **Everything**.

Step 4: Click the **Details** arrow (if necessary) to reveal a list of check box options.

Step 5: Check **Cookies** and **Cache**. Un-check all other boxes.

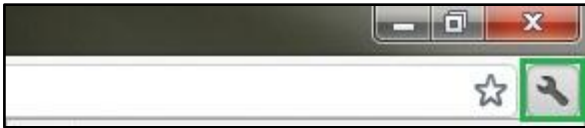


Step 6: Click **Clear Now** to delete the Firefox cache.

Google Chrome 12 +

Step 1: Open your Google Chrome browser.

Step 2: Click the **Wrench (Tools)** and then click **Options**.

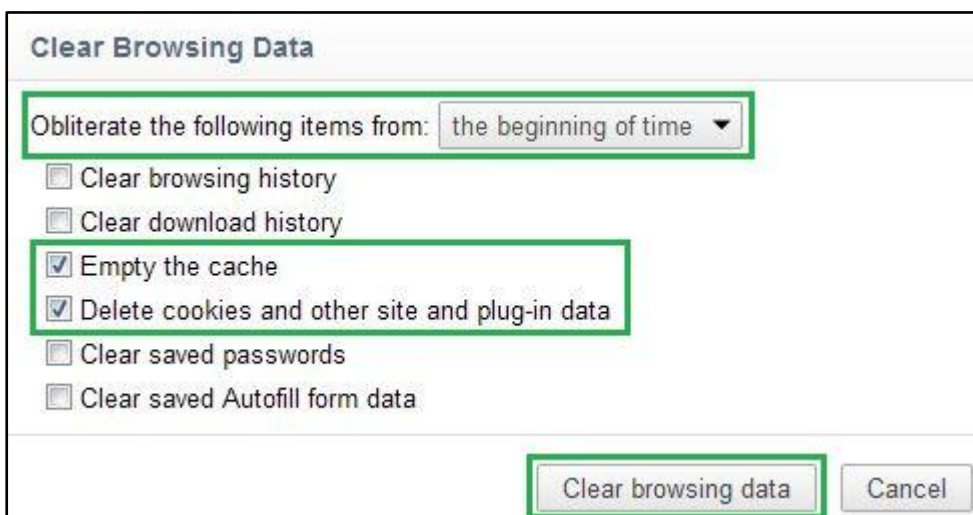


Step 3: Click **Under the Hood > Clear Browsing Data...**



Step 4: Change the option “*Obliterate the following items from*” to **the beginning of time**.

Step 5: Check **Empty the cache** and **Delete cookies**. Un-check all other boxes.



Step 6: Click **Clear browsing data** to delete the Chrome cache.

Safari for OS X

Step 1: Open your Safari browser.

Step 2: Click **Safari > Empty Cache**.

Step 3: Click **Empty** to delete the Safari cache.



Safari for Windows

Step 1: Open your Safari browser.

Step 2: Click **Edit > Empty Cache**. If you do not see the **Edit** menu as shown below, tap the **Alt** key on your keyboard to reveal this menu in Safari.

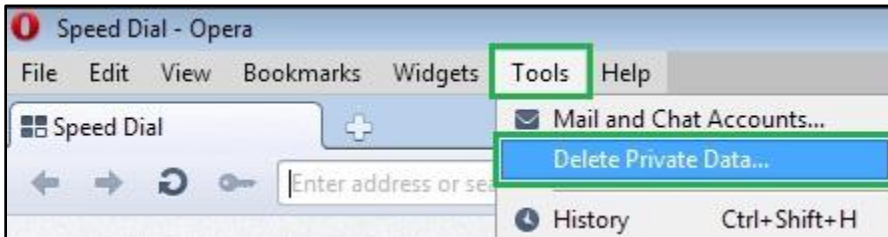


Step 3: Click **Empty** to delete the Safari cache.

Opera 10 +

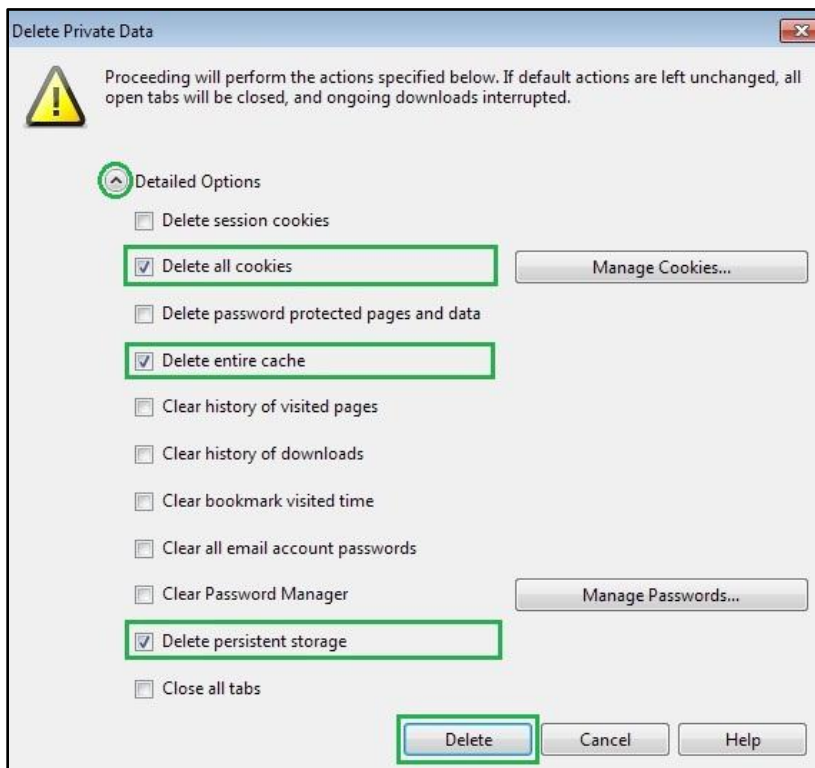
Step 1: Open your Opera browser.

Step 2: Click **Tools > Delete Private Data**. If you do not see the **Tools** menu as shown below, tap the **Alt** key on your keyboard to reveal this menu in Opera.



Step 3: Click the **Detailed Options** arrow (if necessary) to reveal a list of check box options.

Step 4: Check **Delete all cookies**, **Delete entire cache**, **Delete persistent storage**. Un-check all other boxes.



Step 5: Click **Delete** to clear the Opera cache.